

GREEN COUNTRY WINDOWS
Quality Windows. Priced Right.

GREEN COUNTRY WINDOWS • WINDOW WARRANTY

Limited Lifetime Warranty

Coverage for as long as the original purchaser owns the home

Your GCW Limited Lifetime Warranty is designed to stay with you for as long as the original purchaser owns the home.

LIMITED LIFETIME — **For as long as the original purchaser owns the home**

COVERAGE AT A GLANCE

INSTALLATION WORKMANSHIP
Covered while the original purchaser owns the home.

WINDOW COMPONENTS
Covered while the original purchaser owns the home.

INSULATED GLASS SEAL
Covered while the original purchaser owns the home.

GLASS BREAKAGE
Covered while the original purchaser owns the home, except tempered-glass and shaped windows.

CUSTOMER AND INSTALLATION DETAILS

CUSTOMER NAME

INSTALLATION ADDRESS

CITY / STATE / ZIP

INSTALLATION DATE

QUOTE OR INVOICE NUMBER

GCW CONTACT

OUR PROMISE TO YOU

When a window is warrantable, GCW will remove and replace it and haul away the old window at no charge.

WARRANTY COVERAGE

What GCW Covers

This Limited Lifetime Warranty describes Green Country Windows coverage for installation workmanship, window components, insulated-glass seal failure, and eligible glass breakage. Separate written product warranties may also apply.

01 Installation Workmanship

Coverage. During the approved workmanship period, GCW will inspect a reported concern that the installation was not completed in a workmanlike manner. If GCW determines that its installation caused the covered condition, GCW will, at its option, adjust, repair, or reinstall the affected portion of the work.

Workmanship period. Limited lifetime, for as long as the original purchaser owns the home.

Scope and service costs. This section covers GCW's installation work only; it does not promise that a product will be free from every defect or replace or lengthen a separate written product warranty. Before covered work begins, GCW will describe in writing which inspection, labor, materials, removal, reinstallation, or related costs it will cover. Costs not approved in writing by GCW are not covered.

02 Window Components and Insulated Glass

Window components. GCW coverage includes manufacturing or material defects in vinyl components, hardware, screens, and factory finishes, subject to the exclusions in this warranty. Coverage lasts for as long as the original purchaser owns the home.

Insulated-glass seal failure. GCW coverage includes seal failure that causes a visible obstruction from moisture or film between panes. Coverage lasts for as long as the original purchaser owns the home, subject to the exclusions in this warranty.

03 Eligible Glass Breakage

Glass-breakage coverage. Every window GCW sells includes glass-breakage coverage except windows with tempered glass and shaped windows. Coverage lasts for as long as the original purchaser owns the home.

GCW SERVICE PROMISE

When GCW determines a window is warrantable under this warranty or a separate written product warranty, GCW will remove and replace the window and haul away the old window at no charge to the customer.

IMPORTANT INFORMATION

Conditions and Service

04 Limits and Exclusions

GCW workmanship coverage does not apply to a condition caused by work or changes performed by others, failure to follow care instructions, misuse, neglect, an accident, or conditions outside GCW's control. Product coverage may have additional exclusions. The applicable separate written product warranty controls product exclusions and limitations. This warranty also does not cover:

- Water intrusion, air leakage, or damage caused by roof, siding, flashing, drainage, foundation, or other building conditions outside the covered work.
- Fire, flood, severe weather, hail, windborne debris, vandalism, or other events beyond GCW's control, except where a written warranty expressly provides coverage.
- Normal wear, weathering, or changes in appearance over time, including fading or color differences in replacement parts, except as expressly covered by the applicable written product warranty.
- Condensation on a window or door that results from indoor humidity and temperature differences. Condensation alone does not establish a product defect.
- Caulk, sealants, or accessories not supplied as part of the warranted product, unless GCW's approved workmanship coverage expressly includes them.

05 Separate Product Warranties

This document does not change any separate written product warranty. GCW Limited Lifetime coverage for window components, insulated-glass seal failure, and eligible glass breakage lasts for as long as the original purchaser owns the home. Windows with tempered glass and shaped windows are excluded from GCW glass-breakage coverage.

06 How to Request Warranty Service

Contact GCW promptly after discovering a concern. Provide the customer name, installation address, installation date or invoice number, a description of the issue, and clear photos if available. Include the product warranty certificate or purchase documents when the concern involves a product component.

Inspection and claim review. GCW may request a reasonable inspection before deciding whether the concern falls under GCW workmanship coverage or should be submitted under the product warranty. Do not remove, alter, or discard the affected component before GCW or the product warranty administrator has had a reasonable opportunity to inspect it, unless immediate action is needed to prevent further damage. Contacting GCW does not automatically approve a claim.

QUESTIONS OR SERVICE REQUESTS

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918-888-6574
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greencountrywindows.com

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.